

Exhibit C

From: David Mack <mack2001@swbell.net>
To: Manley, Reid <rmanley@burr.com>
Sent: 3/31/2014 11:48 AM
Attach: Calls from MCM to My Wireless Phone #682-560-1675.xls (application/vnd.ms-excel, 32 KB)
Subject: Re: Mack v. Midland

Mr. Manley,

Thank you for your email. I have had some recent computer issues and did not get your phone message information unfortunately. My apologies for not responding sooner.

I prefer that we discuss this matter via email rather than by phone so there is a documented record of our discussion for future reference.

The suit I filed against Midland is the first of many that I can file against MCM in regard to TCPA and FDCPA violations.

I actually received 110 calls to my wireless phone from MCM without my consent and I contacted them directly before commencing any legal action in an attempt to resolve matters. Unfortunately they chose not to respond to my efforts to mitigate damages and reach a settlement without litigation.

I filed my first case in small claims court rather than federal court as a means to get the full attention of MCM to see if the issues at hand could be resolved with minimal litigation costs involved for both parties. Again, I am attempting to minimize any costs in resolving this dispute between the parties.

I am fully aware of the MDL that Midland is involved in in California regarding TCPA violations and do not wish to have my dispute taken into that venue being a pro se litigant hence my filing of the case for a single call in small claims court. As previously stated, there are in excess of 100 calls that were made in violation of the TCPA and FDCPA so there are substantial issues to be resolved but yet the violations are crystal clear. Your client NEVER had any consent to call my wireless phone using ATDS capable equipment and harassing me in doing so 110 times.

Now that you know what the bigger picture is in regard to my claims, please let me know what MCM wants to do to resolve this situation. I am willing to consider a **reasonable** offer of settlement of the matters at hand.

Please be aware that I am very knowledgeable of the TCPA and FDCPA and the case law regarding these matters and that I fully intend to seek **fair** compensation for the damages I have incurred as a result of your client's actions. This in no way should be interpreted as being a nuisance lawsuit but instead should be seen as an effort to resolve matters to minimize time and expense to both parties if at all possible.

I have attached a spreadsheet with data on all the calls I received from MCM on my wireless phone so you can see the complete picture. Please let me know how your client wishes to proceed with this situation.

I appreciate your cooperation in attempting to resolve this matter.

Exhibit C

Best Regards,

David Mack

----- Original Message -----

From: Manley, Reid

To: mack2001@swbell.net

Cc: [Thompson, Stephanie](#)

Sent: Monday, March 31, 2014 10:03 AM

Subject: Mack v. Midland

Mr. Mack, my name is Reid Manley and I will be representing Midland in the lawsuit that you just filed against them. I have left you several messages asking that you call me to discuss the case and settlement. Could you please give me a call? Thanks

BURR • • • FORMAN

Reid S. Manley • *Partner*

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Calls placed to 682-560-1675 By MCM

Date	Time	Call From:	Caller
11/29/2013	9:35 AM	877-237-0512	Midland Credit Management
11/29/2013	1:33 PM	877-237-0512	Midland Credit Management
11/30/2013	8:27 AM	877-237-0512	Midland Credit Management
11/30/2013	12:07 PM	877-237-0512	Midland Credit Management
11/30/2013	5:42 PM	877-237-0512	Midland Credit Management
11/30/2013	8:48 PM	877-237-0512	Midland Credit Management
12/1/2013	8:42 AM	877-237-0512	Midland Credit Management
12/1/2013	10:47 AM	877-237-0512	Midland Credit Management
12/1/2013	1:38 PM	877-237-0512	Midland Credit Management
12/1/2013	4:57 PM	877-237-0512	Midland Credit Management
12/2/2013	8:43 AM	877-237-0512	Midland Credit Management
12/2/2013	2:04 PM	877-237-0512	Midland Credit Management
12/2/2013	4:28 PM	877-237-0512	Midland Credit Management
12/2/2013	6:04 PM	877-237-0512	Midland Credit Management
12/3/2013	8:13 AM	877-237-0512	Midland Credit Management
12/3/2013	10:55 AM	877-237-0512	Midland Credit Management
12/3/2013	2:16 PM	877-237-0512	Midland Credit Management
12/3/2013	7:45 PM	877-237-0512	Midland Credit Management
12/4/2013	8:35 AM	877-237-0512	Midland Credit Management
12/4/2013	9:34 AM	877-237-0512	Midland Credit Management
12/4/2013	11:31 AM	877-237-0512	Midland Credit Management
12/4/2013	8:44 PM	877-137-0512	Midland Credit Management
12/5/2013	9:31 AM	877-237-0512	Midland Credit Management
12/5/2013	11:38 AM	877-237-0512	Midland Credit Management
12/6/2013	12:58 PM	877-237-0512	Midland Credit Management
12/7/2013	8:47 AM	877-237-0512	Midland Credit Management
12/7/2013	1:13 PM	877-237-0512	Midland Credit Management
12/7/2013	3:11 PM	877-237-0512	Midland Credit Management
12/8/2013	8:35 AM	877-237-0512	Midland Credit Management
12/8/2013	9:51 AM	877-237-0512	Midland Credit Management
12/8/2013	11:55 AM	877-237-0512	Midland Credit Management
12/8/2013	1:37 PM	877-237-0512	Midland Credit Management
12/9/2013	8:59 AM	877-237-0512	Midland Credit Management
12/9/2013	11:02 AM	877-237-0512	Midland Credit Management
12/9/2013	1:12 PM	877-237-0512	Midland Credit Management
12/10/2013	8:07 AM	877-237-0512	Midland Credit Management
12/10/2013	10:49 AM	877-237-0512	Midland Credit Management
12/10/2013	12:36 PM	877-237-0512	Midland Credit Management
12/20/2013	2:18 PM	877-237-0512	Midland Credit Management
12/21/2013	9:43 AM	877-237-0512	Midland Credit Management
12/21/2013	11:44 AM	877-237-0512	Midland Credit Management

12/21/2013	2:53PM	877-237-0512	Midland Credit Management
12/22/2013	9:25 AM	877-237-0512	Midland Credit Management
12/22/2013	2:10 PM	877-237-0512	Midland Credit Management
12/22/2013	3:19PM	877-237-0512	Midland Credit Management
12/22/2013	7:13 PM	877-237-0512	Midland Credit Management
12/23/2013	9:50 AM	877-237-0512	Midland Credit Management
12/23/2013	4:09 PM	877-237-0512	Midland Credit Management
12/24/2013	8:54 AM	877-237-0512	Midland Credit Management
12/28/2013	8:47 AM	877-237-0512	Midland Credit Management
12/28/2013	10:37 AM	877-237-0512	Midland Credit Management
12/29/2013	11:34 AM	877-237-0512	Midland Credit Management
12/29/2013	1:53 PM	877-237-0512	Midland Credit Management
12/29/2013	5:17 PM	877-237-0512	Midland Credit Management
12/30/2013	1:42 PM	877-237-0512	Midland Credit Management
12/30/2013	6:28 PM	877-237-0512	Midland Credit Management
12/30/2013	8:38 PM	877-237-0512	Midland Credit Management
1/1/2014	8:42 AM	877-237-0512	Midland Credit Management
1/1/2014	2:54 PM	877-237-0512	Midland Credit Management
1/2/2014	8:51 AM	877-237-0512	Midland Credit Management
1/2/2014	2:36 PM	877-237-0512	Midland Credit Management
1/2/2014	4:35 PM	877-237-0512	Midland Credit Management
1/3/2014	1:54 PM	877-237-0512	Midland Credit Management
1/3/2014	3:19 PM	877-237-0512	Midland Credit Management
1/3/2014	6:13 PM	877-237-0512	Midland Credit Management
1/4/2014	9:29 AM	877-237-0512	Midland Credit Management
1/4/2014	2:54 PM	877-237-0512	Midland Credit Management
1/5/2014	8:45 AM	877-237-0512	Midland Credit Management
1/5/2014	2:12 PM	877-237-0512	Midland Credit Management
1/5/2014	7:24 PM	877-237-0512	Midland Credit Management
1/6/2014	8:36 PM	877-237-0512	Midland Credit Management
1/6/2014	10:34 AM	877-237-0512	Midland Credit Management
1/6/2014	12:50 PM	877-237-0512	Midland Credit Management
1/6/2014	3:30 PM	877-237-0512	Midland Credit Management
1/7/2014	10:29 AM	877-237-0512	Midland Credit Management
1/7/2014	2:04 PM	877-237-0512	Midland Credit Management
1/8/2014	8:53 AM	877-237-0512	Midland Credit Management
1/8/2014	10:52 AM	877-237-0512	Midland Credit Management
1/8/2014	1:25 PM	877-237-0512	Midland Credit Management
1/8/2014	3:46 PM	877-237-0512	Midland Credit Management
1/9/2014	11:26 AM	877-237-0512	Midland Credit Management
1/9/2014	2:25 PM	877-237-0512	Midland Credit Management
1/9/2014	4:43 PM	877-237-0512	Midland Credit Management
1/10/2014	11:51 AM	877-237-0512	Midland Credit Management
1/14/2014	8:25 AM	877-237-0512	Midland Credit Management
1/14/2014	10:55 AM	877-237-0512	Midland Credit Management
1/14/2014	2:41 PM	877-237-0512	Midland Credit Management
1/14/2014	5:42 PM	877-237-0512	Midland Credit Management

1/15/2004	8:32 AM	877-237-0512	Midland Credit Management
1/15/2014	12:32 PM	877-237-0512	Midland Credit Management
1/15/2014	1:08 PM	877-237-0512	Midland Credit Management
1/15/2014	2:18 PM	877-237-0812	Midland Credit Management
1/16/2014	9:55 AM	877-237-0512	Midland Credit Management
1/16/2014	12:58 AM	877-237-0512	Midland Credit Management
1/17/2014	8:02 AM	877-237-0512	Midland Credit Management
1/17/2014	9:06 AM	877-237-0512	Midland Credit Management
1/17/2014	10:04 AM	877-237-0512	Midland Credit Management
1/18/2014	8:38 AM	877-237-0512	Midland Credit Management
1/18/2014	10:12 AM	877-237-0512	Midland Credit Management
1/18/2014	2:25 PM	877-237-0512	Midland Credit Management
1/19/2014	8:20 AM	877-237-0512	Midland Credit Management
1/19/2014	8:50 AM	877-237-0512	Midland Credit Management
1/19/2014	10:52 AM	877-237-0512	Midland Credit Management
1/19/2014	11:59 PM	877-237-0512	Midland Credit Management
1/20/2014	8:22 AM	877-237-0512	Midland Credit Management
1/20/2014	11:41 AM	877-237-0512	Midland Credit Management
1/20/2014	3:05 PM	877-237-0512	Midland Credit Management
1/21/2014	8:04 AM	877-237-0512	Midland Credit Management
1/21/2014	9:27 AM	877-237-0512	Midland Credit Management
1/21/2014	7:59 PM	877-237-0512	Midland Credit Management